

FORM A-1
DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATORS AND TARGETS

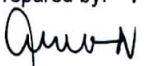
LWD NAME: MUNOZ WATER DISTRICT

Major Final Outputs/ Responsible Bureaus	Performance Indicator 1	FY 2017 Target for Performance Indicator 1	FY 2017 Accomplishment for Performance Indicator 1	Performance Indicator 2	FY 2017 Target for Performance Indicator 2	FY 2017 Accomplishment for Performance Indicator 2	Performance Indicator 3	FY 2017 Target for Performance Indicator 3	FY 2017 Accomplishment for Performance Indicator 3	Performance Indicator 4	FY 2017 Target for Performance Indicator 4	FY 2017 Accomplishment for Performance Indicator 4	Remarks
C. SUPPORT TO OPERATIONS (STO)													
Administrative and General Services Division	Staff Productivity Index	1:160	1:168	Reasonableness / Affordability of water rates to consumers with access connections. Water Rate must not exceed 5% of LIG	3.6% of LIG Minimum Charge (10 cu.m.) - P220.00	3.6% of LIG Minimum Charge (10 cu.m.)- P220.00	Customer Satisfaction - Percentage of customer complaints acted upon against received complaints	4845 customer complaints acted upon/ 4845 customers complaints received	4845 customer complaints acted upon/ 4845 customers complaints received				
Finance and Commercial Division					Net Income of LIG - P6,000.00	Net Income of LIG - P6,000.00							
Production and Maintenance Division													
D. GENERAL ADMINISTRATION AND SUPPORT SERVICES													
Finance and Commercial Division/ Administrative and General Services Division	Financial Viability and sustainability of LWD Operations: Collection Efficiency ≥ 90% Positive Net Balance in the Average Net Income for twelve (12) months Current Ratio = ≤ 1.5:1	Collection Efficiency = 98% Average Net Income = P365,708.00 Current Ratio = 4:1	Collection Efficiency = 98% Average Net Income = P594,072.00 Current Ratio = 4.44:1	Compliance with COA reporting requirements in accordance with content and period of submission	Submit 2017 Financial Statements on or before January 31, 2018 and Ageing of Cash Advance on or before December 1, 2017	Submitted 2017 Financial Statements on January 15, 2018 and Ageing of Cash Advance on November 21, 2017	Compliance to COA AOM	Resolve at least 30% of COA Findings stated in the COA AOM issued to the agency for prior years as of December 31, 2016	Resolved 16 COA findings out of 25 COA AOM issued. Percent of COA AOM resolved to No. of COA findings - 64%	Budget Utilization Rate	Actual Disbursement on CAPEX should be 85% of approved CAPEX Budget	Approved CAPEX Budget - P6,562,200.00 Actual Disbursement of CAPEX - P6,141,563.57 Percentage of Actual Disbursement to CAPEX Budget - 93.58%	


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Finance and Commercial Division/ Administrative and General Services Division				Compliance with LWUA reporting requirements in accordance to content and period of submission	Monthly Data Sheet, Financial Statements, Microbiological/Chlorine Residual Report submitted on or before 15th day of the month.	Monthly Data Sheet, Financial Statements, Microbiological/Chlorine Residual Report submitted on or before 15th day of the month.							
					Approved Water District budget submitted within the first quarter of the reference year.	Approved Water District budget submitted first March 21, 2017							
					Annual Report Submitted every 2nd quarter of the following year.	Annual Report Submitted January 15, 2017							
Production and Maintenance Division				Physical/Chemical Report submitted every 3 rd quarter of the month	Physical/Chemical Report submitted March 10, 2017								

Prepared by: 
 AILEEN A. ORODIO
 Division Manager C

31-Jan-18
Date

Approved by: 
 ENGR. ROGELIO L. MIGUEL
 General Manager

31-Jan-18
Date