

FORM A
DEPARTMENT PERFORMANCE ACCOMPLISHMENT

LWD NAME: MUNOZ WATER DISTRICT

MFOs and PERFORMANCE INDICATORS (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)	
A. Water Facility Service Management							
2017 Budget:							
PI 1 (Quantity) <i>Access to potable water</i>	Percentage of household with access to potable water against the total number of household within the coverage of the LWD	46%	49.45%	Finance and Commercial Division Production and Maintenance Division	49.17%	99.42%	Target service connection as per 2017 Budget - 4,903 Actual Service Connection - 4,875
PI 2 (Quality) <i>Reliability of service</i>	Percentage of household connections receiving 24/7 supply of water	100%	100%	Production and Maintenance Division	100%	100%	
PI 3 (Timeliness) <i>Adequacy</i>	Source Capacity of LWD to meet demands for 24/7 supply of water	3.7:1 Source Capacity - 123 lps Demand for 24/7 supply - 30 lps	3.7:1 Source Capacity - 123 lps Demand for 24/7 supply - 33 lps		3.7:1 Source Capacity - 123 lps Demand for 24/7 supply - 33 lps	100%	
B. Water Distribution Service Management							
2017 Budget:							
PI 1 (Quantity) <i>NRW</i>	Percentage of unbilled water to water production	21.67%	25%	Production and Maintenance Division	24.00%	104%	Increase in NRW due to MWD and LGU implementation of EL Niño Mitigation Plan
PI 2 (Quality) <i>Potability</i>	Average deviation from PNSDW (chlorine residual requirements from January 1 to December 31)	0.35 ppm	0.3 ppm	Production and Maintenance Division	0.325 ppm	117%	Actual Residual Chlorine is 0.3 to 0.4
PI 3 (Timeliness) <i>Adequacy/reliability of service</i>	Average Response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	Not more than two hours	Not more than three hours	Finance and Commercial Division Production and Maintenance Division	Not more than two hours	100%	

FORM A
DEPARTMENT PERFORMANCE ACCOMPLISHMENT

LWD NAME: MUNOZ WATER DISTRICT

MFOs and PERFORMANCE INDICATORS (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
Support to Operation (STO)						
2017 Budget:						
PI 1	Staff Productivity Index	1:157	1:160	Administrative and General Services Division	1:168	105%
PI 2 <i>affordability</i>	Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1 st 10 cu.m. must not exceed 5% of the average income of LIG. Net Income of LIG = P6,000.00	3.6% of LIG Minimum Charge (10 cu.m.) - P220.00 Net Income of LIG = P6,000.00	3.6% of LIG Minimum Charge (10 cu.m.) - P220.00 Net Income of LIG = P6,000.00	Administrative and General Services Division	3.6% of LIG Minimum Charge (10 cu.m.) - P220.00 Net Income of LIG = P6,000.00	100%
PI 3 (Timeliness) <i>Adequacy</i>	Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	4461 customers complaints acted upon/ 4020 customers complaints received	4845 customers complaints acted upon/ 4845 customers complaints received	Finance and Commercial Division Production and Maintenance Division	4845 customers complaints acted upon/ 4845 customers complaints received	100%

FORM A
DEPARTMENT PERFORMANCE ACCOMPLISHMENT

LWD NAME: MUNOZ WATER DISTRICT

MFOs and PERFORMANCE INDICATORS (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)	
General Administration and Support Services (GASS)							
2017 Budget:							
PI 1 Financial viability and sustainability	Collection Efficiency \geq 90% Positive Net Balance in the Average Net Income for twelve (12) months Current Ratio = \leq 1.5:1	Coll. Efficiency – 98% Average Net Income - P648,768.00 Current Ratio – 5.4:1	Coll. Efficiency – 98% Average Net Income - P365,708.00 Current Ratio – 4 :1	Administrative and General Services Division Finance and Commercial Division	Coll. Efficiency – 98% Average Net Income - P594,072.00 Current Ratio – 4.44:1	Coll. Efficiency – 100% Optg. Ratio -162% Current Ratio -111%	
PI 2	a. Compliance with COA reporting requirements in accordance with content and period of submission.	Submitted 2016 Financial Statements on January 12, 2017 and Ageing of Cash Advance on November 29, 2016	Submit 2017 Financial Statements on or before January 31, 2018 and Ageing of Cash Advance on or before December 1, 2017	Administrative and General Services Division /Finance and Commercial Division	Submitted 2017 Financial Statements on January 15, 2018 and Ageing of Cash Advance on November 21, 2017	100%	
	b. Compliance with LWUA reporting requirements in accordance to content and period of submission.	Complied – Monthly Data Sheet, Financial Statements, Microbiological/Chlorine Residual Report submitted on or before 15th day of the month. Physical/Chemical Report submitted April 18, 2016 Approved Water District budget submitted first quarter of the reference year. Annual Report Submitted January 12, 2017	Monthly Data Sheet, Financial Statements, Microbiological/Chlorine Residual Report submitted on or before 15th day of the month. Physical/Chemical Report submitted every 3 rd quarter of the month Approved Water District budget submitted within the first quarter of the reference year. Annual Report Submitted every 2nd quarter of the following year.	Administrative and General Services Division Production and Maintenance Division Administrative and General Services Division Administrative and General Services Division	Monthly Data Sheet, Financial Statements, Microbiological/Chlorine Residual Report submitted on or before 15th day of the month. Physical/Chemical Report submitted March 10, 2017 Approved Water District budget submitted first March 21, 2017 Annual Report Submitted January 15, 2018	100% 100% 100% 100%	

FORM A
DEPARTMENT PERFORMANCE ACCOMPLISHMENT

LWD NAME: MUNOZ WATER DISTRICT

MFOs and PERFORMANCE INDICATORS		FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	RESPONSIBLE OFFICE/UNIT	FY 2017 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS
(1)		(2)	(3)	(4)	(5)	(6)	(7)
PI 3 Compliance to COA AOM	Resolve at least 30% of COA findings stated in the COA AOM issued to the agency for prior years as of December 31, 2016		Resolve at least 30% of COA findings stated in the COA AOM issued to the agency for prior years as of December 31, 2016	Administrative and General Services Division /Finance and Commercial Division	No. of COA AOM issued - 25 No. of COA findings resolved - 16 Percent of COA AOM Resolved to No. of COA findings - 64%	213%	
PI 4 Budget Utilization Rate	Actual Disbursement on CAPEX. Approved CAPEX budget for the current year should be at least 85% to 90%		Actual Disbursement should be 85% of approved CAPEX Budget	Administrative and General Services Division /Finance and Commercial Division	Approved CAPEX Budget - 6,562,200.00 Actual Disbursement of CAPEX - 6,141,463.57 Percentage of Actual Disbursement to CAPEX Budget - 93.58%	110%	

Prepared by:


AILEEN A. ORODIO
Division Manager C

Approved by:


ENGR. ROGELIO L. MIGUEL
General Manager